Telehealth - How to See Your Provider

What is Telehealth?

Telehealth is a method for delivery of healthcare services and public health information via electronic information and telecommunication technologies. This allows for the facilitation of diagnosis, consultation, treatment, education, care management and self-management.



Are Telehealth appointments covered by my insurance?

Yes, Telehealth insurance are covered by your insurance and are billed at a flat rate.



What is the benefit of Telehealth?

- Real-time, audio-video or verbal/audio communication to connect physicians and patients remotely
- Keep patients safe in not needing to leave the comfort and safety of their own home

Who decides whether or not to provide services via telehealth?

The health care provider determines if the service is clinically appropriate, subject to the patient's consent and proper documentations.



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Resources: https://www.dhcs.ca.gov/provgovpart/Pages/TelehealthFA0.aspx

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